

3 October 2018

## Statement on Fraudulent Website

CTBC Bank Co., Ltd., Hong Kong Branch ("CTBCHK") wishes to alert customers and the general public to the following fraudulent website:

http://www.ctbic.com/en-intl/en/about.html

With the similar name and logo to CTBCHK, the above fraudulent website intends to give the general public the false impression that it originates from CTBCHK. CTBCHK declares that it has no connection with the fraudulent website while the case has also been reported to the Hong Kong Monetary Authority.

Customers are reminded to login their internet banking accounts only by typing the correct website address of CTBCHK (Corporate Customers: <a href="https://corporate.chinatrust.com/hk/ENULogin.html">https://corporate.chinatrust.com/hk/ENULogin.html</a> or Wealth Management Customers: <a href="https://hk.ctbcbank.com/CTCBPortalWeb/appmanager/ebank/hk">https://hk.ctbcbank.com/security of our internet banking services, please visit <a href="https://corporate.chinatrust.com/hk/download/Online\_Security.pdf">https://corporate.chinatrust.com/hk/download/Online\_Security.pdf</a> for Corporate Customers or <a href="https://hk.ctbcbank.com/tw/html/fileUpload/Internet\_Banking\_Security\_Advice.pdf">https://hk.ctbcbank.com/tw/html/fileUpload/Internet\_Banking\_Security\_Advice.pdf</a> for Wealth Management Customers.

Anyone who has provided your personal information or logged into the aforementioned fraudulent website should immediately call CTBCHK Customer Service Hotline at (852) 2916 1816 (for Corporate Customers), (852) 2916 1988 (for Wealth Management Customers) or (852) 2916 1088 (for Private Banking Customers).

Below are the screenshots of the fraudulent website:



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